



Communication

It may help parents or carers identify that school is contacting them by adding the following telephone number into their mobile phone: - **0191 349 9538**, and saving it as Marden Bridge Middle School.

The school messaging system is the School Gateway app. If you have a smartphone, please download School Gateway from your app store (Android and iPhone).

The schools main method of contact will be via the School Gateway App; therefore, you will need to register for an account once your child starts at Marden Bridge.

The school gateway app is a great way to keep up to date with any information sent out by us and an easy way to send us messages, if you may need to.

Payments

Please be advised that we use 'School Gateway' for all visit/trip payments at school. This means that you will be able to make online payments via the School Gateway smartphone app or website. **We do NOT accept cash payments.** The school gateway app allows you to pay for school activities, clubs and trips; such as breakfast club, swimming and any other visits that your child may be attending in the future.

We will notify you via app message or email you when there are new payments available via School Gateway.

School Gateway will make it easier for parents/carers to pay any time 24-7 and reduce the amount of cash being carried by children on school premises, except when you need to pay outside agencies/coaches for after school clubs etc.

What you need to do:

Activate your School Gateway account. It's quick and easy to do. All you need is your email address and mobile number that the school holds on record for you.

To Register:

Once you have downloaded the school gateway app you will need to launch this and select 'New User' to register. Please sign up with the email address and phone number that the school has for you. You should then receive a text message with a PIN number. You need to use this PIN to log into the school gateway app.

If you are having trouble registering or logging in, it may be because we don't have your correct email address or mobile number on record. If this is the case; please call the school office and we will update your details on our system.

If you do not have a smartphone you can visit the website to login: www.schoolgateway.com

We hope that you will find the school gateway app to be a fast and easy way of communication.

Schoolgateway

